



Damage Claim Form

Grand Bahama Power Company
Pioneers Way & East Mall Drive
P.O. Box F-40888
Freeport, Grand Bahama

DCo1

Dear Customer:

The reverse of this letter contains Grand Bahama Power Company's (GBPC) damage claim form. Please read the form completely and provide all of the requested information to support your claim.

In order to process your claim, purchase receipts or estimates for repair or replacement must be included when you submit the form. Failure to provide the required information will delay the processing of your claim. Investigations will take approximately six weeks after the receipt of your completed form and required documentation. Note that submission of the damage claim form is not a guarantee of payment. Once a determination has been made, you will be notified of the findings.

Grand Bahama Power will not be liable for damages caused by certain occurrences that are beyond our control such as weather-related conditions, animal contacts, motor vehicle accidents, trees or construction activity. Under those conditions, you may wish to contact your insurance company as you may be afforded coverage under your homeowner's or other policy.

Please email the original form, along with the receipts and/or estimates to Customer.Service@gb-power.com or drop off at the Main Headquarters located on Pioneers Way & East Mall Drive. You should retain a copy of the completed form and receipts for your records.

If you have any question please call our 24 hour Call Center at (242) 352-8411.



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DC01

Contact Details

Name of Account Holder: First _____ Last _____
 Contact (if different than above): First _____ Last _____
 Address: House/Apt. Number _____ Street _____ P.O. Box Number _____
 Account Number (8 – 12 digits): _____

Contact Number:	_____				
	Cell	Home	Work		
What time of day is best to contact you regarding your claim? _____ AM <input type="checkbox"/> PM <input type="checkbox"/>					

Incident Details

Date of Incident: / / Time of Incident: _____ AM PM
MM/ DD / YYYY

Did you report the related power disruption to the GBPC Call Center (352-8411)? Yes No

Was the residence visited by a GBPC service crew during the related power disruption? Yes No

What was the nature of the power disruption? No Power Partial Power High Voltage Low Voltage
(bright lights) (dim lights)

What was the weather like at the time of power disruption? Thunder/Lightening Mostly Clear Raining Windy Conditions
 (Check all that apply)

Statement of Damages

Item	Make / Model	Age of Item	Repair Cost	Purchase Price	Inspectors Notes (for GBPC use)

Purchase receipts or estimates for repair or replacement must be included with this form.

Description of what happened:

Customer's Signature _____ Date _____

- Complete the Damage Claim Form to the best of your ability and submit via email to Customer.Service@gb-power.com or drop off at the Main Headquarters located on Pioneers Way & East Mall Drive within 15 days of the power disruption.
- Ensure you include purchase receipts or estimates for repair or replacement.
- Once a determination has been made, you will be notified of our findings. If your claim is approved, payment will be submitted to you at the above address. Normal investigations will take about six weeks after receipt of this form with supporting receipts or estimates.
- Do not discard any of the damaged assets (except perishables such as refrigerator or freezer goods) until they have been inspected by our Investigator.
- If you have any questions, please feel free to call the GBPC Call Center at (242) 352-8411.