



# Damage Claim Form

Grand Bahama Power Company  
Cedar Street  
P.O. Box F-40888  
Freeport, Grand Bahama

DC01

## Contact Details

Name of Account Holder: First \_\_\_\_\_ Last \_\_\_\_\_  
 Contact (if different than above): First \_\_\_\_\_ Last \_\_\_\_\_  
 Address: House/Apt. Number \_\_\_\_\_ Street \_\_\_\_\_ P.O. Box Number \_\_\_\_\_  
 Account Number (8 – 12 digits): \_\_\_\_\_ Type of Account: Temp \_\_\_ Permanent \_\_\_  
 Contact Number: Cell \_\_\_\_\_ Home \_\_\_\_\_ Work \_\_\_\_\_ Email: \_\_\_\_\_  
 What time of day is best to contact you regarding your claim?  
 \_\_\_\_\_ AM  PM

## Incident Details

Date of Incident: / / Time of Incident: \_\_\_\_\_ AM  PM   
MM / DD / YYYY  
 Did you report the related power disruption to the GBPC Call Center (352-8411)? Yes  No   
 Was the residence visited by a GBPC service crew during the related power disruption? Yes  No   
 What was the nature of the power disruption? No Power  Partial Power  High Voltage  Low Voltage   
(bright lights) (dim lights)  
 What was the weather like at the time of power disruption? Thunder/Lightening  Mostly Clear  Raining  Windy Conditions   
 (Check all that apply)

## Statement of Damages

Item	Make / Model	Age of Item	Repair Cost	Purchase Price	Inspectors Notes (for GBPC use)

Purchase receipts or estimates for repair or replacement must be included with this form.

**Description of what happened:**

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Customer's Signature \_\_\_\_\_ Date \_\_\_\_\_

- Complete the Damage Claim Form to the best of your ability and return it to the address noted above within **15 days** of the power disruption.
- Ensure you include purchase receipts or estimates for repair or replacement.
- Once a determination has been made, you will be notified of our findings. If your claim is approved, payment will be submitted to you at the above address. Normal investigations will take about two weeks after receipt of this form with supporting receipts or estimates.
- Do not discard any of the damaged assets (except perishables such as refrigerator or freezer goods) until they have been inspected by our Investigator.
- If you have any questions, please feel free to call the Damage Claims Administrator at (242) 350-8987.



# Damage Claim Form

Grand Bahama Power Company  
Cedar Street  
P.O. Box F-40888  
Freeport, Grand Bahama

DCo1

Dear Customer:

The reverse of this letter contains Grand Bahama Power Company's (GBPC) damage claim form. Please read the form completely and provide all of the requested information to support your claim.

In order to process your claim, purchase receipts or estimates for repair or replacement **must** be included when you submit the form. **The form must be submitted within 15 days of the power disruption.** Failure to provide the required information will delay the processing of your claim. The Damage Claim Process takes approximately two weeks after the receipt of your completed form and required documentation. Note that submission of the damage claim form is not a guarantee of payment. Once a determination has been made, you will be notified of the findings.

Grand Bahama Power will not be liable for damages caused by certain occurrences that are beyond our control such as weather-related conditions, animal contacts, motor vehicle accidents, trees or construction activity. Under those conditions, you may wish to contact your insurance company as you may be afforded coverage under your homeowner's or other policy.

Please deliver the original form, along with the receipts and/or estimates to the attention of the GBPC Claims Administrator at the address noted above. You should retain a copy of the completed form and receipts for your records.

If you have any questions please call our Damage Claims Administrator at (242) 350-8987.